

# Welcome to **CR&R** Environmental Services!



## Beginning Service in Laguna Beach on July 1<sup>st</sup>

CR&R's carts and bins are identified by the color of the container's lid. Please see below for each lid color and its corresponding material stream:

Black lid containers  
are for  
**LANDFILL**  
materials.



Blue lid containers  
are for  
**RECYCLABLE**  
materials.



Green lid containers  
are for  
**ORGANIC**  
materials.





# Transition Information

- CR&R will begin service in Laguna Beach on July 1<sup>st</sup>.
- Container exchanges will begin on July 1<sup>st</sup> and will be completed by October 4<sup>th</sup>.
- Per California Senate Bill 1383, all customers are required to have landfill, recycling, and organics services.
- All residents will now be billed directly by CR&R. To change or confirm your billing address, please call Laguna Beach's dedicated Customer Service at **(949) 662-3819**.
- To receive service-related communications, including notifications for the upcoming container exchanges, please update your contact information by scanning the QR code.



## IMPORTANT UPCOMING DATES

 First Town Hall Meeting <b>JUNE 20<sup>TH</sup></b>	 Second Town Hall Meeting <b>JUNE 22<sup>ND</sup></b>	 Service Begins <b>JULY 1<sup>ST</sup></b>	 Container Exchanging Starts	 Independence Day: Service Delay Due to Holiday <b>JULY 4<sup>TH</sup></b>	 Residential Cart Survey Mailed Out <b>SEP 20<sup>TH</sup></b>	 Container Exchanging Ends <b>OCT 4<sup>TH</sup></b>
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## Come Meet Us!

The City of Laguna Beach and CR&R will be hosting two (2) town hall meetings in the City Council Chambers located at 505 Forest Avenue, in Laguna Beach. The town halls will occur on Thursday, June 20<sup>th</sup> and Saturday, June 22<sup>nd</sup>. Please see below for meeting details:  
**June 20<sup>th</sup> from 6:00 p.m. to 7:30 p.m.**  
**June 22<sup>nd</sup> from 10:00 a.m. to 11:30 a.m.**

## Frequently Asked Questions

### *Will my service day change?*

Service days will remain the same when CR&R begins collection in Laguna Beach on July 1<sup>st</sup>.

### *Do I need to take any action before my service starts?*

No, customers do not need to take any action as your account has already been transitioned to CR&R.

### *How do I pay my CR&R invoice?*

Customers can make payments through any of the following methods: online at **[www.crrinc.com/pay](http://www.crrinc.com/pay)**, by mail, or by calling CR&R's dedicated Laguna Beach Customer Service at **(949) 662-3819**.

For any additional questions, please contact CR&R's dedicated Laguna Beach Customer Service at (949) 662-3819, or by emailing your Sustainability Specialists at [LagunaBeach-Recycles@crrmail.com](mailto:LagunaBeach-Recycles@crrmail.com). You may scan the QR code or visit [www.lagunabeachcity.net/crrtransition](http://www.lagunabeachcity.net/crrtransition) for more information about the upcoming transition on the City's dedicated transition webpage.

